

GM Fleet Consolidated Billing Overview/Benefits

GM Mega Fleet Program Overview

The Mega Fleet Consolidated Billing is a program designed to offer maximum convenience to fleet drivers and lessen the administrative burden of vehicle maintenance for the fleet administrator. Designed for fleets with a GM Fleet Account Number (FAN) or membership in Sourcewell buying cooperative, GM Fleet Consolidated Billing provides clients with consolidated billing statements (daily, twice monthly, or monthly) for over-the-counter parts and services purchased from a nationwide network of participating GM Dealers, including all GM Medium Duty Dealers. And it just keeps getting better with no additional usage or monthly vehicle fees. Great benefits, with none of the hassle.

Fleet Benefits

Here is list of just some of the benefits available to enrolled members:

- Not to exceed part pricing for all GM Original Equipment and ACDelco parts billed through the Mega Fleet program.
- Consolidated Invoice - Receive **one** invoice with purchase details
- Statements can be centralized or decentralized, based on your company's needs.
- Nationwide participating GM Dealer Network – Conveniently located for your drivers.
- Spending Controls – You will have the power to establish purchasing rules for your drivers, such as Purchase Order validation and spending limits.
- Quality GM Parts – Ensures safe and dependable vehicle operation.
- GM Certified Technicians – Trained to work on your vehicles.
- Factory Updates – Dealers receive the latest technical updates from GM.
- Specialized GM Tools and Equipment – Provides fast and accurate diagnosis.
- No Make Limitation – All vehicle makes/models/years can be enrolled.
- Reports – In addition to the detailed invoices, additional reporting can also be used to simplify reconciliation, accounting, and fleet management.
- Controls – You can update your reporting and purchase policies as needed, allowing your company control to respond to your fleet's changing needs.
- Online Account Access – With online account access, you can review purchase information, update contact information, obtain reports, and much more!

Need More Information or Want to Apply?

Go to 'gmfleet.com' select 'Parts & Service, then select 'GM Fleet Consolidated Billing Programs' to get started. Or contact a GM Market Area Fleet Manager, listed below.

GM Fleet Consolidated Billing Frequently Asked Questions

Q) Are there any additional fees to enroll or when I use the GM program?

A) No – There are no enrollment or processing fees added to your invoice **and** there are also no fees for standard and custom management reports!

Q) Is there a minimum vehicle enrollment requirement?

A) No – Any fleet with a GM Fleet Account Number or member of the Sourcewell buying cooperative are eligible to enroll. Smaller operators can enjoy many of the benefits previously reserved for large national accounts.

Q) Are there any limits on what vehicles can be enrolled?

A) No – The program is designed to accommodate all vehicles, regardless of the make, model, or year. Passenger cars through heavy duty trucks, GM, and Non-GM vehicles all may be enrolled while repairs are dependent on the Dealer capability.

Q) Can I require the Dealer contact me to obtain a Purchase Order?

A) Yes – If you desire. As a fleet customer, you have the flexibility to include purchasing policies for the Dealer to follow.

Q) Will my Purchase Order be listed on my invoice for simplified account reconciliation?

A) Yes – If desired, your invoice will list your Purchase Order Number on the invoice.

Q) My company has several business locations, can I have my invoice separated based on these locations?

A) Yes – Your invoice can be segregated to meet your needs. Each location can have their own unique purchase policy requirements for the Dealer to follow.

Q) Can I have my business units invoiced separately?

A) Yes – We can split your invoice by location or bill your individual locations, however, to invoice them, each location will be required to complete a separate enrollment application.

Q) Do I have any long-term commitment when I enroll?

A) No – The program is month-to-month, but we think once you have used the program you will want to be a long-term member.

Q) What if I encounter a problem or need help?

A) GM Fleet Consolidated Billing has customer support agents located in the United States to help at (866) 463-5338 or email at 'customersupport@gmfleetbilling.com'.

Q) Is my vehicle data shared or sold?

A) No, it is not.

Q) We also do our own repairs; can I purchase GM Parts through the program?

A) Yes – You can purchase parts from any participating GM Dealer, and they will be included in your monthly consolidated invoice.

Q) Can I purchase ACDelco parts using the GM Fleet Consolidated Billing program?

A) Yes, when they are purchased through a participating GM Dealer. Since ACDelco has a comprehensive product line of parts designed for non-GM vehicles, this program becomes a solution provider for your GM and other vehicle part needs.

Q) Why do you require the vehicle identification numbers of my vehicles?

A) The VIN is used by dealers to pull up your account information while servicing your vehicles at the dealership. We find this process is more convenient and results in more accurate invoicing than using a customer account number. However, you can also use your account number if desired.

Q) How do I add or remove vehicles from the program?

A) Vehicles can be added, updated, and retired through our website customer portal or by calling or emailing Customer Support. This can be done manually for a small number or by electronic spread sheet/file upload process for multiple vehicle updates.

Q) Can I also have my vehicle Unit Number or Asset Number listed on my invoice?

A) Yes- if you provide it to us during the set-up process, it can be listed on you invoice.

Q) What prices do I pay?

A) Mega Fleet program offers not to exceed part pricing with a generous discount, plus participating GM Dealers have agreed to offer competitive prices and to honor their menu prices and any specials they may offer from time to time. This program also allows fleet customers the flexibility to negotiate prices with the Dealer.

To learn more [or](#) for a personal consultation how our GM and ACDelco programs can help provide solutions to you fleet, please contact the GM Market Area Fleet Manager nearest to you.

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